

IAATI Australasian Branch



**Includes seminar
presenter details.**

Vehicle Theft Detection,
Investigation & Prevention

2012 Training Seminar

Citigate Central, Sydney, New South Wales
12 - 13 March, 2012



Registration Brochure

In association with our Seminar Partners:

- Suncorp Insurance
- DataDot Technology
- Maurice J. Kerrigan & Associates Pty Ltd
- National Motor Vehicle Theft Reduction Council
- F.I.R.E.S.
- Crux Group
- 1300 Record

IAATI, Australasian Branch

PO Box 919 Beenleigh Queensland, Australia 4207, www.iaatiaus.org



Seminar Partners:

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) is a non-profit organisation. Without the ongoing support of seminar partners each year it would not be possible for the branch to hold the high quality training seminars that the branch is renowned for. The branch is forever grateful for the support of its seminar partners. The branch would like to take this opportunity to acknowledge the following 2012 Seminar Partners;

Platinum Partner:



Gold Partners:



Silver Partner:



Bronze Partner:



Exhibitors:

- DataDot Technology
- Visual Analysis
- CARS - Comprehensive Auto-theft Research System
- Maurice J. Kerrigan & Associates - IAATI Certification Program



Invitation

On behalf of the IAATI Australasian Branch committee and our 2012 Seminar Partners – Suncorp Insurance, DataDot Technology, National Motor Vehicle Theft Reduction Council, Maurice J. Kerrigan & Associates, F.I.R.E.S, the Crux Group, and 1300Record - I extend to you a warm invitation to attend our 19th Annual Training Seminar in Sydney, New South Wales, 12– 13 March 2012. This promises to be another exciting seminar with an extensive list of leading presenters.

The Seminar will include a blend of topics including:

- National and International vehicle theft trends and initiatives
- Police presentations from, New South Wales and Queensland Police
- Vehicle Identification
- Digital evidence
- Litigation & Insurance Fraud
- Insurance Fraud Bureau of Australia
- Damage assessment criteria for Written-Off vehicles
- Stage accident trends

I am also pleased to announce Mr Laurie Ratz, Special Risks Manager for the Insurance Council of Australia will provide delegates with an update from the Insurance Fraud Bureau of Australia (IFBA) during the awards dinner on Monday 12th March 2012.

The seminar organizing committee is please to announce two international keynote speakers will address seminar delegates during the branches 2012 annual training seminar. Ms Heidi Jordan from the National Insurance Crime Bureau (NICB) will speak to seminar delegates on motor vehicle theft and crimes in the USA. Mr Thinesh Subramaniam from Kurnia Insurans (Malaysia) will speak to delegates on auto theft/crimes and insurance fraud in the Asia region from an insurers perspective.

Other highlights during the seminar will be the formal dinner on the Monday night which will include the announcement of the 2012 Australasian Branch Awards. In respect to the Branch Awards I am pleased to again welcome DataDot Technology, who sponsor one of the awards.

The continuing support by these companies of the awards has ensured that a number of highly skilled and devoted individuals achieve the recognition for the commitment to vehicle theft investigation and prevention initiatives.

Finally, the seminar will provide you with the opportunity to renew interstate and international friendships and develop networks with professionals that you can continue to use throughout your career. I look forward to seeing you in Melbourne for what promises to be a stimulating and entertaining seminar.

Mark Bennedick

Australasian Branch President, IAATI



2012 Seminar Venue: The Citigate Central, 169 - 179 Thomas Street Sydney



International keynote speakers



Thinesh Subramanian

BBA (Hons), MBA (Insurance), CFE, CII
Kurnia Insurans, Malaysia

Subramanian obtained his first degree in Business Administration in the year 2000 and subsequently pursued his MBA specialized in Insurance in 2004. Later, he qualified as a Certified Fraud Examiner (CFE) in 2005; and he is also a member of the Council of International Investigators (CII).

Subramanian has about twelve years of experience in claims management, specialized in anti fraud areas. He has gained valuable investigation experience in various large motor vehicle losses including Theft, Third Party Bodily Injury, and Property Damage Claims, Personal Accident, Underwriting Fraud, and also other classes of insurance; which have covered a wide spectrum of industries. He has also been involved in providing litigation support and has appeared in court of law as an expert witness in relation to his fraud investigation as well as fraud examiner. Apart from insurance claims investigation and anti-fraud exercises; he is also engaged with special assignments affiliated with government law enforcement agencies

Subramanian is also responsible for the development and delivery of training products and he has delivered training to insurance organizations and educational establishments in the Malaysian market on such matters as the fraud management, investigation as well as claims management. He has been active in conducting training and courses in insurance fraud investigation and management in Malaysia and presented at various international conference papers on the subject matter of insurance fraud.

Presently, he is heading the Fraud Investigation Unit (FIU). The division is responsible for providing technical support in all areas of claim investigation and operations, from initial detection, investigation with preparation of the case with evidence leading to be heard at court of law, or amicable settlement of claims.



Heidi M. Jordan

Senior Special Agent
National Insurance Crime Bureau (NICB)

As well as being IAATI's 4th International Vice President Heidi has 17 years experience as a NICB Special Agent,

She is currently assigned as a liaison with law enforcement at the local state and federal levels involving vehicle theft and fraud investigations for the States of Maine, New Hampshire and Vermont, including Canadian border related crimes.

Heidi's credentials include:

- Auto Theft Instructor: New Hampshire Police Standards and Training Academy
- Past Instructor: NICB Special Investigations Academy
- Extended Trainer for NICB (providing training to insurance industry personnel and law enforcement at local and federal levels.)
- Past President: International Association of Auto Theft Investigators, Northeast Chapter
- Recipient of the Roger Overton Award for Vehicle Identification
- Recipient of the NICB President's Award of Excellence
- Member of the International Association of Special Investigation Units, New England Chapter.

Prior to joining NICB, Agent Jordan was employed in the insurance industry for eight (8) years, investigating claims involving fraud, complex coverage issues and fatalities.



Who should attend IAATI seminars

It is anticipated that the 2012 Seminar will be one of the best Australasian Branch seminars to date and is likely to attract approximately 130 local, national and international delegates. IAATI seminars traditionally attract a broad cross section including:

- Police investigators, intelligence analysts and scientific staff
- Insurance - fraud & investigation staff, claims & underwriting Managers, Intelligence analysts
- Private investigators
- Vehicle registration authorities - Inspectors and policy makers
- Motor Trades
- Policy makers
- Vehicle Manufacturers
- Forensic Locksmiths
- Crime prevention and fraud specialists
- Academics and researchers

The Seminar Program

The seminar organising committee has worked hard to prepare a varied seminar program that includes a good mix of topics for members from all backgrounds. as well as a .

The organising committee is able to confirm that following presenters and topics for the Sydney seminar;

- Heidi Jordan, National Insurance Crime Bureau (USA) “ The Fast and the Fraudulent” The NICB Approach to Fighting Vehicle Theft and Fraud.
- Thinesh Subramanian, Kurnia Insurans, (Malaysia) - “Auto Theft in Asia: An Insurance Investigation Perspective”.
- Ray Carroll, NMVTRC
- Chris Loane, Suncorp Insurance
- Mr Laurie Ratz, Insurance Fraud Bureau of Australia - “IFBA Update”
- Sergeant Michael Day, New South Wales Police - “Inter Agency Cooperation”,
- Mr Greg Gothard, DataDot Technology
- Jim Drake, Centricity Ci - “Finalyze” Conversation Management Program — “Interviewing to detect fraudulent behaviour “
- Craig Sherwood, New South Wales Police - “Forensic Vehicle Identification”
- Gerry Bashford - “Basic Vehicle Identification for Investigators”
- Queensland Police - “Case study”
- Suncorp - “Insurance Case study”
- Robert Ishak, William Roberts Lawyers – “Insurance Fraud from the legal perspective”
- Personal Property Security Register
- Paul Westwood, FDS Group – “Forensic Document Examination”
- Nigel Carson—KordaMentha “Digital Evidence”.
- Mr Philip Sein – “RA7 Fraud Speech Analysis” Fast Tracking Fraud Detection with RA7.
- Detective Inspector Andrew Waterman, New South Wales Police - “Strike Force Burindi”
- Geoff Hughes, NMVTRC – “Damage Assessment Criteria for Written-Off Vehicle Classifications”
- Mr Mark Sculthorpe, FAIR – “Staged Accidents Emerging Trends”
- Graham Bath, CARS – “A New Tool for Analysing Theft Data”



The Venue

The International Association of Auto Theft Investigators (Australian Branch) Conference will be held at Citigate Central Sydney located in the heart of vibrant Sydney with Darling Harbour, Cockle Bay, Central Railway Station, major shopping and entertainment districts just a short stroll away.

The Citigate is heritage listed and the beautifully renovated 'Field House' forms the entrance and lobby area of Citigate Central Sydney. This low-rise, historic sandstone building lends an air of old world charm and traditional style and combined with modern chic.

The hotel offers sophisticated dining in the beautiful Field House Restaurant & Bar which offers contemporary Australian and internationally inspired cuisine with both a-la-carte and buffet menus. The casual bar offers a warm and welcoming ambience ideal for meeting up with friends, colleagues and clients.

Book your accommodation with the venue before **17 February 2012** for the seminar rate.

Hotel Facilities

All rooms include:

- LCD televisions
- Broadband access
- Natural light
- Tea & coffee making facilities
- Iron & ironing board
- In room safe
- Mini bar
- Radio with alarm clock
- In house pay per view movies
- ISD/STD Telephones
- Individual climate control
- Foxtel channels

Getting There

From Sydney airport a taxi fare is approximately \$45 and is a 20 minute journey.

Car Parking

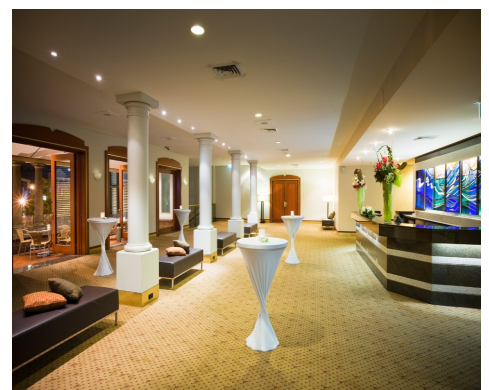
Under cover secure parking is available to IAATI seminar delegates at a daily rate of \$21.00.

Room Rates

The following room rates have been negotiated for IAATI delegates. King or Twin (Room Only) @ \$199.00 per night. King Room & one Buffet Breakfast \$219.00, per night. King or Twin Room & two Buffet Breakfasts \$239.00 per night. Executive Suite & one Buffet Breakfast \$319.00 per night.

Delegates can book by telephoning **13 15 15** or emailing reservations@ccs.mirvac.com and quoting **IAATI Group** or "**IAA1003**".

169-179 Thomas Street, Sydney, NSW 2000
Tel + 61 2 9281 6888





New Member Application

I wish to apply for membership of the Australasian Branch of IAATI. I agree to be bound by the Rules of the Australasian Branch. I declare that I am a fit and proper person to be a member of the International Association of Auto Theft Investigators.

Signature of applicant: Date:

Applicant's Personal Particulars

Title: Surname:

Given names:

Preferred Name: Date of Birth:

Occupation Title:

Area(s) of Expertise:

(eg. Investigating – private motor vehicle theft, commercial vehicle theft, forensic examination etc.)

Employer Name:

Employment address:

State: Postcode:

Business Phone Number: Business Fax:

Business email:

Home address:

State: Postcode:

Home Phone Number: Home Fax:

Home email:

I prefer all correspondence to be sent via my: Home address or Work Address (Please tick one box)

Our Association provides a membership list to current members which includes name, company and contact phone numbers. If you prefer that your details are not published please tick this box:

Are you a retired/resigned Police Officer? Yes No

If so, what was your rank on retirement / resignation?

Date of retirement / resignation:

Name of Police Service: **Please turn over**



Membership Renewal

I wish to renew my membership of the Australasian Branch of IAATI. I agree to be bound by the Rules of the Australasian Branch. I declare that I am a fit and proper person to be a member of the International Association of Auto Theft Investigators .

Signature of applicant: Date:

Applicant's Personal Particulars

Title: Surname:

Given names:

Preferred Name: Date of Birth:

Occupation Title:

Company/Organisation:

Nature of Organisation: Police Insurance Company Private Inquiry Agent
 Registration Authority Other Government agency
 Vehicle Manufacturer Motoring Organisation
 Other (please specify)

Work Address:

State: Postcode:

Work Phone Number: Work Fax:

Work email:

Home address:

State: Postcode:

Home Phone Number: Home Fax:

Home email:

I prefer all correspondence to be sent via my: Home address or Work Address (Please tick one box)

Our Association provides a membership list to current members which includes name, company and contact phone numbers. If you prefer that your details are not published please tick this box:

Please turn over



Membership Renewal (continued)

2012 Renewal fee: \$70.00 including GST (A GST receipt will be issued.)

Note: Membership fees are included in the registration fee for the Annual Training Seminar. If you are also registering for the 2012 Training Seminar please complete the questions on the previous page and the payment section on the seminar registration form only. If you wish to renew your IAATI membership for 2012 but will not be attending the 2012 Training Seminar then please complete all sections of this form including the payment section below.

Payment

Method of Payment: VISA MASTERCARD CHEQUE

Name shown on Credit Card:

Card Number: Expiry Date:

Signature:

I no longer wish to be a member of the Australasian Branch of IAATI, please remove my name from the IAATI mailing list.

Name:

Address :

Reason for non renewal (optional):

Please post completed application forms to:

Executive Director, IAATI, Australasian Branch, PO Box 919, Beenleigh, QLD, 4207, Australia

Or fax to: (+61-7) 5609 6008 or scan and email to: president@iaatiaus.org