



International Association of Auto Theft Investigators

2012 Australasian Branch Awards



Nominations close: 09 Dec

**Now extended to
20 January 2012**



Australasian Branch Awards Program

The Australasian Branch Awards were established in 1999 and over the years have grown to become recognised as the peak form of recognition for those fighting vehicle theft. Nominations are now open for the 2012 awards.

The awards seek to recognise and reward outstanding achievement, innovation, or exceptional performance in the area of auto theft prevention, detection and investigation.

In 2012 there will again be five categories of awards:

- Investigation of the Year
- President's Award
- DataDot Investigation of the Year
(Sponsored by DataDot Technology)
- Insurance Industry Investigation of the Year
- Member of the Year



Suncorp Investigations Manager, Chris Loane, presents the 2011 Investigation of the Year Award to Det. Snr Constable Julian Thornton, New South Wales Police.

Winners of the Branch Awards will be announced during the 2012 Annual Training Seminar Dinner to be held at Citigate Central, Sydney on Monday 12 March, 2012. Recipients of the three investigation awards and the President's award will receive up to \$1,500 towards the cost of attending the 2012 training seminar and presentation dinner.

The winner of each category may also be asked to make a short presentation during the conference and/or write a short article for publication in an IAATI newsletter.

“Investigation of the Year”

This award is open to any individual or team of professionals involved in the identification and investigation of auto crime. The investigation may be deemed exceptional for a range of reasons including its use of innovative methodologies or techniques, the complexity of the investigation, the involvement and cooperation of multiple agencies, or the scope of the operation. It is open to members of police forces, customs services, insurance investigators, private investigators, or anyone else involved in vehicle theft investigations. This may involve cooperation of international agencies but at least part of the investigation must have taken place in either Australia, New Zealand or South East Asia during the last 3 years.

Recent winners of the Investigation of the Year award include:

- 2012—'Strike Force Oliveri' - New South Wales Police
- 2010 - 'Operation Beryl' - Detective Sergeant Callum McNeill, Auckland City Police
- 2009 - 'Strike Force Deeble' New South Wales Police
- 2008 - 'Strike Force Olympian' Middle Eastern Organised Crime Squad, New South Wales Police
- 2007 - 'Strike Force Hindley' - Motor Team, Property Crime Squad, New South Wales Police
- 2006 - 'Toyota Surf' Jeff Haynes, Waitakere CIB, New Zealand Police



“President’s Award”

New award for 2012

Sponsored by the Australasian Branch of IAATI this award is open to any individual, public or private organisation or agency including police, government agencies and the insurance industry, etc. that has made a significant contribution to assist in the reduction of motor vehicle theft in Australia, achieved a significant result from an investigation in auto theft or vehicle crimes, or a significant achievement in the detection of motor vehicle theft and/or fraudulent vehicle crime.

For example, potential nominations in this category may include:

- Individuals or organisation involved in the development of security devices;
- Vehicle manufacturers;
- Insurance companies the introduction of new procedures or incentives to vehicle owners or the funding of crime prevention programs;
- Police services for the introduction of initiatives or the development and distribution of training programmes;
- Local crime prevention practitioners;
- Youth workers or organisations involved in prevention programs for offender or age risk individuals;
- Advertising agencies for the development of an awareness campaign etc.;
- Motor Registration authorities or consumer protection agencies for the development of policies or procedures aimed at restricting the activities of car thieves and protecting the unsuspecting consumers;
- Individuals or organisations involved in the media for the development of responsible reporting practices, the dissemination of vehicle theft prevention material, or the reporting of vehicle theft issues;
- Police services, Customs services, Insurance companies, private investigators, or anyone else involved in the prevention, detection and investigation of motor vehicle theft or vehicle crimes;
- Inter-agency operations or co-operation between public and/or private companies to achieve a positive result in the tackling of vehicle crime.

Nominees will be assessed by the Awards Assessment Committee who will short list finalists for presentation to the Australasian Branch President. The Australasian Branch President will select the award winner for this category.

“Insurance Industry Investigation of the Year”

This award is open to individuals working in the insurance industry involved in the identification and/or investigation of auto theft insurance claims. The award is open to insurance investigators, private investigators, claims officers, claims managers, insurance assessors and insurance company personnel involved in an intelligence role.

The investigation and/or claims process may be deemed exceptional for a range of reasons including its use of innovated methodologies or techniques or the complexity of the investigation. The individual will need to show that the investigation and or claims process has met with the requirements of the General Insurance Code of Practice, the insurance company’s service level agreement, customer relations guidelines and/or dispute resolution process if applicable. The investigation and/or insurance claim must have taken place in either Australia, New Zealand or South East Asia during the last three years.

Winner of the 2011 Insurance Industry Investigation of the Year award was Jason Ostrofski, from Verifact Investigations.



“DataDot Investigation of the Year Award”

The DataDot Investigation of the Year Award is open to any organisation (public or private) that has relied upon the DataDot component identification product in an investigation of motor vehicles.

This award is sponsored by DataDot Technology (Australia) Pty Ltd.



Recent winners of the Outstanding Achievement Award include:

- 2011—Project Nemo—Queensland Police Service
- 2010 - Operation Hotel Raptor – Organised Crime Investigation Unit, Queensland Police Service
- 2009 - Taiwan Crime Investigation Bureau.
- 2008 - Strike Force Shiprock, Property Crime Squad, NSW Police
- 2007 - Sgt Chris Hackett, South Australia Police, HSV Clubsport Investigation
- 2006 - Strike Force Maserati, Property Crime Squad, NSW Police

“Member of the Year”

Nominations for this award are only open to present or past members of the Australasian Branch of IAATI. This award is to recognise the work of an individual member, who through their dedication and involvement, has helped in the development, growth or professionalism of IAATI within the Australasian Branch or at the international level.

How to nominate

Nominations can be received at any time during the year and Individuals and organisations are encouraged to nominate themselves or their colleagues for any of the above awards.

Nominations for the awards can be made by sending details of the person or group being nominated; stating the category they are being nominated for; the reasons for your nomination; and your name and contact details

to: Harry Rakintzis
c/o CGU Insurance
Level 13
181 William Street,
Melbourne VIC, 3000 Australia

or Amanda Gleeson
c/o NKG Management Services
PO Box 878
Kogarah
NSW 1485 Australia

or Harry.Rakintzis@cgu.com.au

or amanda.gleeson1@gmail.com

Ideally nominations should not exceed four pages of supporting documentation. The closing date for 2012 nominations is **Friday 20 January 2012**

The winner of each category may be asked to make a short presentation during the conference and/or write a short article for publication in an IAATI newsletter.



Australasian Branch Awards - Nomination Form

This form is designed as a guide for nominating yourself, your organisation or a colleague for a IAATI Australasian Branch award. Please attach additional pages if required but generally nominations should not exceed more than 4 pages of supporting evidence. For additional information please contact Harry Rakintzis, (phone 0423 020 271, email: harry.rakintzis@cgu.com.au) or Amanda Gleeson (phone 0410 623 979, email: amanda.gleeson1@gmail.com).

Completed nomination forms should be mailed to:

Harry Rakintzis, c/o CGU Insurance, Level 13, 181 William Street, Melbourne, VIC 3000 Australia

Amanda Gleeson, c/o NKG Management Services, PO Box 878, Kogarah, NSW 1485 Australia

Nominations for the 2012 awards **close on Friday 20 January 2012.**

Nominee Details

Name of Award nominating for: Investigation of the Year Insurance Industry Award
 DataDot Award President's Award Member of the Year Award

Nominee's Name :
(as to appear on award if selected - name may be an individual, a team, or organisation)

Nominee's Organisation:.....

Contact Person (if team or organisation):.....

Position:

Postal Address:

.....

Phone: Fax:

Email:

If nominating a team please list names of team members or other agencies involved in the investigation / initiative:

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Nominator's Details

Your Name:

Your Organisation:

Your Phone: Your Fax:

Your Email:.....

Your relationship to nominee:

.....



Background

In the space below please succinctly describe the reasons for the nomination, including dates and significance of relevant accomplishments, their impact and the ways in which they meet the requirements of the specific award. Use complete sentences without abbreviations. Additional material may be attached but is limited to 3 additional typed pages.

Note Investigations may be deemed exceptional for a range of reasons including its use of innovative methodologies or techniques, the complexity of the investigation, the involvement and cooperation of multiple agencies, or the scope of the operation.



Guide to nominating for the Insurance Investigation of the Year Award

The following headings have been prepared by Amanda Gleeson as a guide to assist members in preparing a nomination for the Insurance Investigation of the Year Award.

1. Claim Background

Include details of:

- Theft period
- Year/Made Model of Vehicle
- Claim description / allegation
- Issues identified by the insurer
- Investigation Objectives

2. Investigation Plan and Key Finding

Explain your investigation plan and how this achieved the investigation objectives.

Include:

- The investigation tasks you executed
- Why you performed those particular investigation tasks
- How and where you sourced information from other experts or specialists that you used to assist you in your investigation
- What were the Key Findings of Your Investigation

3. Investigation Plan and Key Finding

Identify:

- Claim decision by the insurer
- Savings/value for the insurer arising from your investigation
- Outcome of any Internal or External Dispute Resolution
- Any resulting police action (if applicable)

4. What were the difficulties that you faced in the investigation, and how did you overcome them?

Explain any challenges you faced, for example:

- Identify if you altered your strategy in response to new information that was discovered through the course of your investigation
- Barriers and obstacles that you faced in obtaining information
- Timeframes

5. What makes the investigation you have nominated for this award an exceptional investigation, and how did the nominated investigator contribute to the success of the investigation?